

**The City Will Not Collect:
Construction Debris
And Rubbish**

The City does not pick up debris or rubbish generated from any type of remodeling, repair, or tearing down of any buildings or sheds. The person doing the work will be responsible for the removal of the debris.

Items considered to be construction debris are: shingles, lumber, plywood, particle-board, landscape timbers, wooden pallets, scrap wood from building or remodeling projects, brick, stone, concrete, concrete blocks, plaster, vinyl siding, guttering, carpet, windows, or window frames including, wood, metal, or vinyl frames.

Items considered as rubbish are: large amounts of household items, carpet, clothing, or trash resulting from major cleanouts of houses, basements, attics, or storage sheds.

Contact the Catawba County Landfill for more information on how to dispose of the items above at 704-462-1348.



City of Newton
P.O. Box 550
Newton, NC 28658

Phone: 828-695-4310
828-695-4294
Fax: 828-465-7422
www.newtonnc.gov

Sanitation Service Information

**City of Newton Public Works
and Utilities Department**

**Office Hours 8 a.m. to 5 p.m.
Monday - Friday**

Public Works and Utilities Department

Telephone: (828) 695-4310
or (828) 695-4294

Revised: 06/17/11

City of Newton Sanitation Service Employees work hard to provide you a variety of sanitation services . If your items are on the curb by 6:00 a.m. our crews will pick them up in an efficient and timely manner on your assigned collection day.

All collection items (except limbs that have to be chipped by the chipper truck) are picked up on the same day; however, items are collected at different times by different crews. If you have items left on the curb after 4:00 p.m., please call our office at (828) 695-4310.

What if my collection items go uncollected?

If City crews miss your collection items, we will gladly send someone to collect your items the following morning. Your call will be noted in our system and the driver will be alerted of your complaint.

However, if your garbage was not collected because it was not at the curb by 6:00 a.m., the City uses the following guidelines to determine pick-up:

1st Time Not Collected: The City sends someone to collect the items the following morning after you call. The call is noted in our system.

2nd Time Not Collected: The City sends someone to collect the items on the following morning. The Sanitation Supervisor is sent to the residence to verify if items were at the curb by 6:00 a.m. The call is noted in our system as a repeated miss and a letter is sent to the resident.

3rd Time Not Collected: The City will not collect your collection items until the following week on your assigned collection day.

Should you have any questions or concerns regarding the city's policy on uncollected items. Please contact our office.



To avoid missing your collection, have items out by 6:00 am.

Garbage Collection

Dear Citizen:

As you know, the City of Newton Public Works and Utilities Department offers Sanitation service on a once-per-week basis. This means all collection services (i.e. garbage, recycling, white goods, and yard waste) will be picked up curbside on your assigned collection day. If you do not know your collection day, please contact Public Works at (828) 695-4310.

Pick-up times will vary on occasion. Inclement weather, excessive pick-ups, holidays, etc. will cause delays. **To avoid missed garbage, items for collection**

***must* be at the curb no later than 6:00 am on your assigned collection day.**

The City also asks you to bag your garbage before placing it in the container. Loose garbage, especially food or other perishable items, have a tendency to stick to the bottom of the can making it difficult to collect.



Remember to have your collection items curbside by 6:00 a.m.

What Do We Pick Up?

Household Trash. The City will provide a rollout container for household garbage.

Furniture

Small Electronic Appliances

Large Household Appliances (doors and plastic shelves **must** be removed from refrigerators and freezers) A \$10.00 fee is charged for the pick-up of white goods, riding mowers, and cast iron bathtubs.

Bedding (i.e. mattress, box spring, etc.)

Outdoor Items (i.e. lawn furniture, umbrella, paint cans) *** Paint cans must be empty or the paint must be dry.**

Recreational Items (i.e. bicycle, work-out equipment, toys, etc...)

Automotive Items (i.e. tires and batteries) Tires must be removed from the rim.

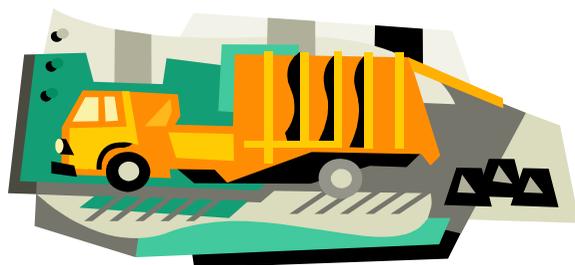


Cardboard

The City does not recycle residential cardboard. However, we will dispose of boxes with your garbage items on your assigned collection day. Please break down boxes and fold flat for easier handling.

Recyclables

Recyclables will be collected on the same day as your rollout. Do not put recyclables in your rollout container. These items will be collected from your red container by a different crew. The City of Newton recycles newsprint, plastic,



glass, steel and aluminum cans, telephone books, and magazines. **Perishable food containers must be emptied and rinsed prior to placement in the container** as doing so keeps the container sanitary and odor free. **Please do not put garbage or cardboard in recycle bins.** We cannot recycle paper or plastic grocery bags (please return to the store). **Please do not overload the recycle bins.** If you do not have a red container at your residence and want to recycle, or if you need an additional bin or replacement bin, please call our office. We will have a bin delivered to your residence.



Recycle for a Better, Cleaner Environment

Electronic Devices (i.e. computers, televisions, stereos, radios, etc.) must be recycled at our monthly drop off site. For schedule information, call Public Works.

Yard Waste

Yard waste (i.e. grass clippings, leaves, hedge & shrubbery clippings, small tree limbs, and other organic yard debris) is recyclable and will be collected on the same day as your rollout by a different crew at a different time. **Do not put yard waste in your rollout or recyclable container.** Yard waste should not be mixed with other collection items. Shrubby trimmings, grass clippings, small trees, and limbs should be boxed or bagged so that one person can handle them. Landscape and yard maintenance contractors are responsible for disposing of their own waste and debris.

Composting

You can recycle organic materials such as fruit & vegetable peels, food scraps (**no meats**), grass clippings, leaves, etc, in your own compost bin. For more information, contact the local Extension Agent at the Catawba County Agricultural Resources Center at (828) 465-8250.

Brush and Large Limbs

The city has implemented some changes to its brush removal service policy. The goal of the changes is to provide improved customer service. Please keep in mind that the chipper truck does not follow the same route as the other residential trucks. Brush, tree limbs, etc. that have been cut by the homeowner and piled at the curb line in lengths no longer than ten (10) feet and with diameters no larger than six (6) inches, with cut ends facing the road, will be picked up according to an established chipping route. City crews will chip at a single residence for a maximum of thirty (30) minutes. Crews will chip excess brush for a fee of \$50 per thirty (30) minute intervals. Please keep in mind that this fee is cost-based. If a resident does not wish to incur fees, only a one-ton pickup truck load (10-foot x 10-foot x 4-foot high) of brush should be placed at the curb each cycle. If a pile requires more than 30 minutes of labor, the crew will attempt to contact the resident. If contact is not made, an employee will leave a door hanger explaining the situation, and will contact the Public Works Department, which will in turn attempt to contact the resident. If no contact has been made by the time the truck finishes its cycle and returns to the home, the brush will be chipped at no charge for another 30 minutes. On the second cycle, after completing the 30 minutes of free chipping, if there is still brush left, the city will go ahead and chip the rest of the brush before leaving and charge the excess chipping fee of \$50 per half-hour to your utility account. As an option you may contact us and arrange to have all of the brush chipped at one time and pay the excess chipping charge. This will ensure that all brush will be removed within the week.



The City encourages the use of permitted tree-trimmers for large jobs, as contractors are required to dispose of the brush themselves. Large piles of brush could result in significant charges for the residents.